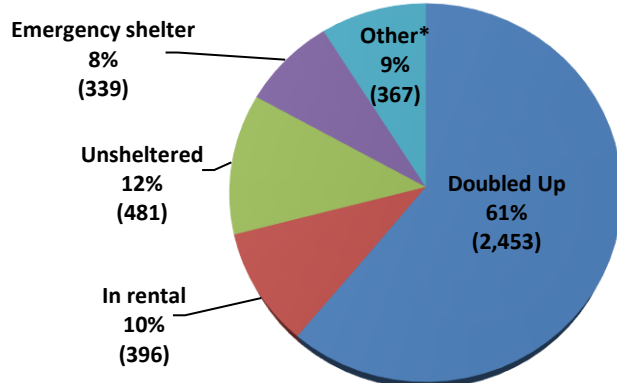


Between Jan-June 2014, FHC facilitated a process of contacting every family on the *Placement Roster* in order to update their status. They attempted to call 4,036 families. Below you will find the outcome data from those calls.

Chart 1

Snapshot of Placement Roster Prior to Call-Backs



Status by category of the 4,036 families on the Roster Jan. 2014

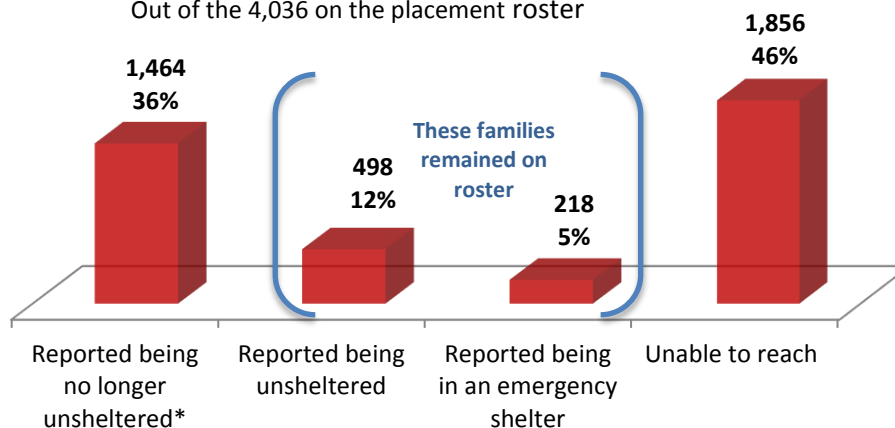
*Other includes: hotel/motel, hospital, treatment facility, jail

See Charts 4-6 for a breakdown of updated status after calls per category

Chart 2

Overall Outcomes from Call-Backs

Out of the 4,036 on the placement roster

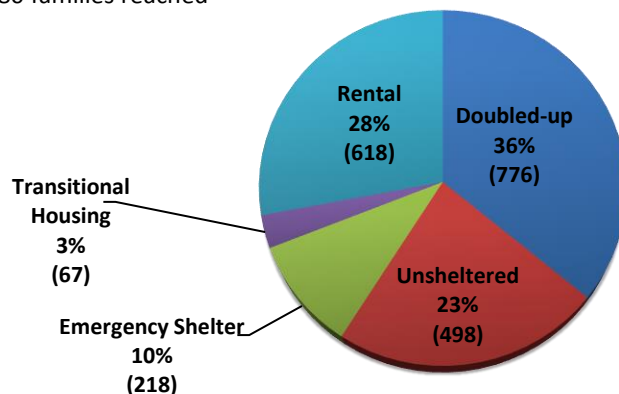


*Includes doubled-up, TH, rental w/o sub, own home

Updated Status of Families After Call-Backs

Of the 2,180 families reached

Chart 3



*an additional (3) families reported "Home owned w/o subsidy"

Note: Families who could not be reached after 3 attempts or who no longer met the FHC eligibility were removed from the placement roster and referred to other resources. In addition, diversion services were offered to any families who reported being "unsheltered".